

Privacy Statement¹ – DUO Cisco²

1. Introduction

The Single Resolution Board (SRB) processes your personal data in accordance with the Regulation (EU) [2018/1725](#) (GDPR). The privacy statement explains the reasons for processing your personal data, the way the SRB collects, handles and ensures protection of all personal data. It also specifies the contact details of the responsible SRB unit where you may exercise your rights, the SRB Data Protection Officer and the European Data Protection Supervisor (EDPS)

2. Who is responsible for processing your personal data?

The SRB is the data controller determining the purposes and means for the processing of your personal data. The SRB's ICT Unit are responsible for the processing of those data.

3. Why do we process your personal data?

Duo (from Cisco) is a two-factor authentication solution that helps boost security by verifying user identity, establishing device trust, and providing a secure connection to company networks and applications.

Duo multi-factor authentication protects the SRB's data at every access attempt, from any device, and from any location. It verifies user trust, establishes device trust, and provides secure access to apps and networks (from wherever users are logging in).

Cisco describes the processing of personal data on

<https://trustportal.cisco.com/c/dam/r/ctp/docs/privacydatasheet/security/cisco-duo-privacy-data-sheet.pdf>

Cisco describes the processing on extracting personal data on

<https://duo.com/assets/pdf/gdpr-data-protection-addendum.pdf>

4. What are the legal bases for processing your personal data?

The legal bases for processing your personal data are the following:

- Article 5(1a) and recital 22 EUDPR: The processing is necessary for the performance of a task carried out in the public interest by the SRB -which is to support the management and functioning of the SRB, by adjusting to the new technological environment- in conjunction with the Regulation (EU) 806/2014 establishing the organisation and functioning of the SRB.

¹ Last update on 26/04/2023

² Information on the certifications on the Duo Security compliance trust package is available on <https://trustportal.cisco.com/c/r/ctp/trust-portal.html#/trustpackage/0924798491076093>, Cisco adheres to the EU Cloud Code of Conduct https://www.cisco.com/c/dam/en_us/about/doing_business/trust-center/docs/cisco-eu-code-of-conduct.pdf

5. What categories of personal data are processed?

- Username;
- Name and surname;
- an email address;
- an Internet Protocol (IP) address;
- Phone number

6. Who has access to your personal data?

When the SRB processes personal data for the above-mentioned purposes, the following persons may access your personal data on a strict need-to-know basis:

- IT Security team
- IT Operations team

7. In which third country personal data could be transferred?

Personal data is not transferred to third countries. DUO application is installed on Ireland (AWS) infrastructure managed by SRB ICT. Personal data processed by DUO Cisco application is kept in the region located in Ireland (AWS)

8. How long will the SRB keep your personal data?

The SRB keeps your personal data for the time necessary to fulfil the purposes mentioned at part 3.

Logs are stored in both DUO (Cloud) and Splunk (On-premises). The log retention at the SRB is set to 1 year according to the SRB logging retention policy.

9. What are your data protection rights?

You have the right to access your personal data and correct any data that is inaccurate or incomplete. You have also (with some limitations) the rights to delete your personal data or to restrict the processing of your personal data in line with the Regulation (EU) 2018/1725.

It has to be understood that if an SRB employee asks for their data to be deleted, he/she cannot perform his/her duties anymore and should first resign.

10. Who can you contact in case of queries or requests?

You can exercise your rights by emailing the SRB's ICT team (Corporate-Services-ICT@srb.europa.eu) responsible for the processing.

You may contact the SRB's Data Protection Officer at SRB-DPO@srb.europa.eu for questions relating to the protection of your personal data. You may contact the SRB's Data Protection Officer at SRB-DPO@srb.europa.eu for questions relating to the protection of your personal data.



11. Addressing the European Data Protection Supervisor

If you consider that your rights under Regulation (EU) 2018/1725 have been violated as a result of the processing of your personal data, you have the right to lodge a complaint with the [European Data Protection Supervisor](#) at any time.